

Your booking with

SKELWITH FOLD CARAVAN PARK



Thank you for choosing to stay at Skelwith Fold Caravan Park. Accompanying this information is your booking confirmation which contains all of the particulars of your reservation. Please check these details and also take a few moments to read the useful information below at least two weeks prior to your arrival.

Contact us

Tel: 015394 32277

info@skelwith.com

www.skelwith.com

Keep in touch

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www.twitter.com/lakescaravans

Season Periods 2019, 1st March to 24th November 2019

	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu							
Mar					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Apr								1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
Jun					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			
Jul	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
Aug				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			
Sep							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
Oct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
Nov					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24									

How To Find Us

From the South; Leave the M6 at **J36** signposted Kendal and the Lake District **A591**. Proceed straight on at the next roundabout heading for Windermere and Ambleside. Continue along this road until you reach the Waterhead Traffic Lights. At this point turn left **A5075** beside the lake and follow the signs for Hawkshead. Turn left at the Rugby Club, then cross over the narrow bridge. Take the first left turn (at Clappersgate) heading towards Hawkshead **B5286**. We are approximately 1 mile along this road on the right.

From the North; Leave the M6 at **J40** then follow the **A66** west to Keswick, (don't be tempted to follow the A592 over the Kirkstone Pass to Ambleside). Pass the village of Threlkeld (ignoring signs for Windermere B5322) and head towards Keswick. Pick up the signs for the **A591**. Follow road into Ambleside and when the road divides into two lanes take right lane to follow signs for the **A5075** Hawkshead, and then follow the above Southern directions from the Rugby club.

Using SatNav? Important info...

Our postcode, when entered into most SatNav systems will bring you to a locked gate. If you wish to use SatNav please use our road name **B5286** or **LA22 0HY** which will direct you past our front gate. Look out for our front gate on your right. If you have any problems with these directions please telephone us for assistance on **015394 32277**.

HIDEAWAY & SAFARI TENT booking information.

(See next page for Touring bookings).

Hideaway & Safari Tent Conditions

We hope that you enjoy your stay here at Skelwith Fold Caravan Park and appreciate the relaxed way we run our park. We would however respectfully like to emphasise some of our 'Park Conditions' for your benefit and ours.

1. Reservation balance is payable on arrival. Our cancellation policy is straightforward. If you cancel more than 2 weeks prior to your arrival date we can refund monies already paid. If you cancel less than 2 weeks before (but prior to midday) of your arrival date a credit will be given for sums already paid. In the case of refunds and credits we may deduct a £50 deposit sum for administration. Credits are valid for 12 months.
2. Please check out by 10:30am at reception on the day of your departure ensuring you hand back your keys. Arrival time is from 3pm-9pm, if you are arriving later please inform reception prior to arrival for arrangements to be made.
3. You must use your accommodation and its contents with care and leave it in a clean and tidy condition on departure. An accommodation inventory is provided in the back of Hideaway information in your accommodation. We reserve the right to charge you for any extra cleaning, missing items or damage. To cover any loss or breakages a "damage agreement" will require your acceptance before you can occupy the Hideaway. Payment of the deposit is deemed to be acceptance of the Terms and Conditions.
4. We reserve the right to enter your accommodation at any time for any reasonable purpose, for example, to make checks, maintenance work or housekeeping. Your occupation is not exclusive.
5. No persons under 18 years of age may stay in a hideaway unless specially arranged at time of booking. Children are the responsibility of their parents or guardians. The children's play area is unsupervised and must not be used after sunset. The use of bicycles, skateboards, scooters and similar recreational implements are entirely at the owner's risk. Ball games are only permitted on the large playing field beyond the Beckmire area and on the play area.
6. No pets are allowed in the hideaways at any time.
7. Smoking is prohibited inside the Hideaway (charges may apply if found to have smoked).
8. Refuse must be compacted and wrapped before being placed in the green Euro bins. Refuse must not be left on the ground to attract the attention of domestic or wild animals. There are recycling facilities on the park for drink cans, paper, card and glass bottles just after the automatic barrier as you leave the park.
9. Please observe our 10mph speed limit within the park. Always be aware of children, cyclists, pedestrians and even deer or other wildlife. One car per hideaway is allowed, please inform reception if you wish to bring a second car.
10. BBQ's are only permitted in the designated BBQ area and must be kept clean and tidy at all times as to not attract the attention of wild animals. Please take particular care not to do anything that may cause a fire – dispose of cigarettes responsibly and make sure the BBQ is out before going to bed. No candles are allowed in the hideaways.
11. Emergency fire extinguishers are located in the red fire boxes. In case of a fire in your unit evacuate immediately to a safe distance and raise the alarm.
12. Wireless internet hotspots, where available, is not guaranteed and is provided subject to third party terms and conditions which are available when accessing the system.
13. The Guests of any Hideaway will indemnify the Park Owners from all actions, proceedings, or claims in respect of any injury, damage, or liability caused by or arising from any wilful act, neglect, or default of the Hideaway guests who may be at the park or by the expressed or implied invitation of the Hideaway guests. The Park Owners will not make good, accept responsibility, or liability in respect of damage, theft, or loss of or to the Hideaway, any motor vehicle or any article or property left therein.
14. Please observe the Countryside Code. The surrounding countryside is farmed and the woodland managed. All users of the park are requested to keep to public footpaths, not to trespass on adjoining land, and not to disturb wildlife.
15. Behaviour should be in keeping with the park environment and should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behaviour will not be tolerated and may result in the police being involved. Offensive or aggressive behaviour or language towards our staff is not acceptable. We may ask you and/or any member of your party to leave immediately if your conduct results in police attendance or is considered by us to be inappropriate; likely to cause harm; or impair the enjoyment, comfort or safety of anyone; or is likely, in our belief, to breach any of this agreement. No refunds or compensation will be given in these circumstances and we reserve the right not to accept any future bookings from you or any member of your party. Please keep noise levels to a minimum between the hours of 11pm-7am
16. No shotgun, knife, firearm, air weapon, archery equipment, fireworks (including sparklers), illegal substances or similar item may be brought onto the park under any circumstances by you or anyone in your party.
17. To adhere to the Park Rules which are displayed clearly at reception. Copies of Park Rules are also available on request.
18. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

TOURING PITCH information.

(See previous page for Hideaway & Safari Tent bookings).

For all High and Peak Season bookings Full payment must be received at least 14 days before arrival. If full payment is not received by then your reservation may be at risk.

Our cancellation policy is straightforward. If you cancel more than 2 weeks prior to your arrival date we can refund monies already paid. If you cancel less than 2 weeks before (but prior to midday) of your arrival date a credit will be given for sums already paid. In the case of refunds and credits we may deduct a £15 deposit sum for administration. Credits are valid for 12 months.

Pitches are not allocated. You have the freedom to choose from the variety of hard-standing touring pitches on arrival as indicated on the park map or by our staff.

Televisions: Some useful information

Generally in our locale the TV signal is poor and can be affected by the weather. Directional aerials work best for finding a signal. If you've booked a premium pitch and wish to use the TV hook-up you will need a male-to-male coax cable. These can be borrowed on site with a £10 security deposit.

Touring Pitch Conditions

We hope that you enjoy your stay here at Skelwith Fold Caravan Park and appreciate the relaxed way we run our park. We would however respectfully like to emphasise some of our 'Park Conditions' for your benefit and ours.

1. **Site Fees are payable on arrival.** The receipt must be kept available for inspection and the payment display disc placed in the front window of your caravan. Our cancellation policy is straightforward. If you cancel more than 2 weeks prior to your arrival date we can refund monies already paid. If you cancel less than 2 weeks before (but prior to midday) of your arrival date a credit will be given for sums already paid. In the case of refunds and credits we may deduct a £15 deposit sum for administration. Credits are valid for 12 months.
2. **All caravans must be parked correctly** in accordance with instructions. Any incorrectly sited caravans may be asked to reposition. Caravans may not be sited with awnings facing each other; this is a fire risk. In order to comply with model standards and fire separation we are not able to accept 3 metre awnings.
3. All pitches are hard standing and heavy duty awning pegs are usually required; please therefore decide if an awning is to be used before payment.
4. Please **vacate your pitch by 12pm on the day of your departure** unless other arrangements have been previously agreed with the office staff. To be fair to other park users all arrivals after 9pm must pitch in the Late Arrivals area. Your pitch will be available from 2.00pm on day of arrival, however during quiet periods you may arrive after 11.00am
5. Please keep your dog under control and on a lead at all times. **All Fouling must be cleared immediately.** Dogs are not permitted on the children's play area or in the toilet blocks. **Noisy and nuisance dogs may be asked to leave.**
6. Refuse must be compacted and wrapped before being placed in the green Euro bins. Refuse must not be left on the ground to attract the attention of domestic or wild animals. There are recycling facilities on the park for drink cans, newspapers, magazines, and glass bottles just after the automatic barrier as you leave the park.
7. Please observe our **8.5mph speed limit** within the park. Always be aware of children, cyclists, pedestrians and even deer or other wildlife.
8. Please do not use makeshift clotheslines or bushes for drying clothes. Laundry facilities are available at the Tam.
9. Fences, barricades, gazebos and tents are not permitted between caravans.
10. Please **do not take hot water** from the toilet blocks or washing up areas. The washing up areas are located at the Garden and Tam toilet blocks. All water we supply is suitable for drinking.
11. **Emergency fire extinguishers are located in the red fire boxes.** In case of a fire in your unit evacuate immediately to a safe distance and raise the alarm.
12. Please empty chemical toilets only into the disposal points provided at the Garden and Tam toilet blocks.
13. Children are the responsibility of their parents or guardians. The children's play area is unsupervised and must not be used after sunset. The use of bicycles, skateboards, scooters and similar recreational implements are entirely at the owner's risk. Ball games are only permitted on the large playing field beyond the Beckmire area and on the play area.
14. The Caravan Owner will indemnify the Park Owners from all actions, proceedings, or claims in respect of any injury, damage, or liability caused by or arising from any wilful act, neglect, or default of the caravan owner or occupants of the caravan who may be at the park or on the pitch by the expressed or implied invitation of the caravan owner. The Park Owners will not make good, accept responsibility, or liability in respect of damage, theft, or loss of or to any caravan, motor vehicle or any article or property left therein.
15. **Please observe the Countryside Code.** The surrounding countryside is farmed and the woodland managed. All users of the park are requested to keep to public footpaths, not to trespass on adjoining land, and not to disturb wildlife.
16. **To adhere to the Park Rules** which are displayed clearly at reception. Copies of Park Rules are also available on request.
17. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.